News Release



FOR IMMEDIATE RELEASE

April 1, 2021

CVRD head office to remain closed for minimum 3 weeks, phone and in-person services relocated to Cowichan Community Centre

DUNCAN, BC – The offices of the Cowichan Valley Regional District (CVRD) will be closed to its staff and the public until late April to allow for further assessments and restoration workto be completed.

During this assessment and restoration work, CVRD main reception and building permit administration services have been relocated to the Cowichan Community Centre, located at 2687 James St.

The CVRD head office building on Ingram St. was significantly damaged due a water leak that began on Sunday, March 28 and impacted all three floors in the building. While a great deal of work has already been completed to remove standing water and install driers and dehumidifiers to remove moisture from the building, assessments of electrical, wall and office equipment damage will still need to be completed once the initial moisture removal is complete next week. The building will also be tested for air quality to ensure it is safe for staff and public occupation again.

"We are very fortunate to have a resilient team who are adjusting to this unfortunate incident," said Brian Carruthers, CAO for the Cowichan Valley Regional District. "We appreciate the patience and understanding of residents, and ask that the public be patient when attempting to contact us as we work to ensure full connectivity to our phone and IT systems for all impacted staff."

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For more information, please contact:

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